

Data Protection Policy

This Data Protection Policy covers how we collect, use, disclose, transfer, and store your personal data. This Data Protection Policy was last updated on the 23nd of February 2020.

This Data Protection Policy applies to the services of Xtreme Security. If you live in the European Economic Area, Xtreme Security is the Controller of your personal data.

This Data Protection Policy describes how we handle and protect your personal data and the choices available to you regarding collection, process, access, and how to update, correct and delete your personal data. Additional information on our personal data practices can be found in our contractual terms. This Data Protection Policy is intended for you as a user of our website and services.

Personal data refers to any information relating to an identified or identifiable natural person ("Personal Data").

We may collect data or ask you to provide certain data when you use our website and services. The sources from which we collect Personal Data are:

Data collected directly from you or your device relating to an identified or identifiable natural person ("Data Subject") and may include direct identifiers such as name, address, email address, phone number.

Data collected online or through indirect identifiers such as login account number, login password, payment details, or IP address.

Data collected that is linked, for example if you have used our service and later choose us again, we will link your data and treat that linked data as Personal Data.

We organise collected Personal Data as Account Data and Billing Data.

Account Data is everything we need to set up your account and includes your email address and username, and information connected with our services, such as license keys, your First and Last Name, your Business address and phone number.

Billing data is everything we need to set up your payment including your name, email address, masked credit card number and in certain circumstances, your billing address and your phone number if this is not already collected.

As described above, we link data and if we have already collected some of your data, we will only ask you for the remaining data that is necessary to carry out the service contracted for.

We use your Personal Data for the following purposes and on the following grounds:

On the basis of fulfilling our contract (when you buy our service)

On the basis of your consent (when you subscribe to our newsletter)

On the basis of legal obligations (for obligations such as tax, accounting, anti-money laundering, or when a court or other authority asks us to)



Xtreme Security GmbH
Am Haidebruch 1b,
81375 München
+4915778648351
info@xtremesecurity.eu
www.xtremesecurity.eu

On the basis of our legitimate interest (for communications about security, privacy and performance improvements of our services. Or for establishing, exercising or defending our legal rights.)

Of course, before relying on any of those legitimate interests we balance them against your interests and make sure they are compelling enough and will not cause any unwarranted harm.

We disclose your Personal Data in response to your business enquiry or your request for information within our Company in order to provide the best service possible and within our legitimate interest.

We may share your information with organisations that help us provide the services described in this Data Protection Policy and who may process such data on our behalf and in accordance with this Data Protection Policy, to support this website and our services. For example, with our legal other professional advisors.

We may also share information with our secure payment gateway provider, and you may need to provide credit or debit card information directly to the provider in order to process payment details and authorise payment following a secure link. The information which you supply to in such cases is not within our control and is subject to the payment gateway provider's own Privacy Notice and Terms and Conditions.

In relation to information obtained about you from your use of our website, we may share a cookie identifier and IP data with analytic and advertising network services providers to assist us in the improvement and optimisation of our website which is subject to our Cookies Policy.

We may disclose personal information in other circumstances such as when you agree to it or if the law, a Court order, a legal obligation or regulatory authority ask us to. If the purpose is the prevention of fraud or crime or if it is necessary to protect and defend our right, property or personal safety of our staff, the website and its users.

We will only keep the information required to provide our service as long as you are a client. So that we can meet our contractual obligations and for a period after that to identify issues, respect claim limitation periods and to resolve any legal proceedings.

You can learn how long your information is held and when it is destroyed from our Data Retention Policy which you can request using info@xtremesecurity.eu

Your Rights

You have the right to:

information about the processing of your personal data

obtain access to the personal data held about you

ask for incorrect, inaccurate or incomplete personal data to be corrected

request that personal data be erased when it's no longer needed or if processing it is unlawful

object to the processing of your personal data for marketing purposes or on grounds relating to your particular situation

request the restriction of the processing of your personal data in specific cases



receive your personal data in a machine-readable format and send it to another controller ('data portability')

request that decisions based on automated processing concerning you or significantly affecting you and based on your personal data are made by natural persons, not only by computers. You also have the right in this case to express your point of view and to contest the decision

Where the processing of your personal information is based on consent, you have the right to withdraw that consent without detriment at any time by emailing info@xtremesecurity.eu

The information on this website is intended to give you general information on matters that you may find interesting. Although, we made every effort to offer up-to-date and accurate information, errors may occur. Furthermore, this Site may contain references to certain laws and regulations. Laws and regulations will change over time and should be interpreted only in light of particular circumstances and the date the article was published. The Site, and content available within it, is for informational purposes only. Neither the Site nor the content available within it constitutes professional advice, and neither should be relied upon by you or any third party. Before making any decision or taking any action, you should consult with professional advisers.

We are a global business that provides its products and services all around the world. In order to reach all of our users and provide all of them with our software, we operate on an infrastructure that spans the globe. The servers that are part of this infrastructure may therefore be located in a country different to the one where you live. In some instances, these may be countries outside of the European Economic Area. Regardless, we provide the same level of protection to all Personal Data it processes and rigorously apply the GDPR principles across our Company.

At the same time, when we transfer Personal Data outside of the EEA, we always make sure to have appropriate and suitable safeguards. For example, standardised contracts that are approved by the European Commission and specific documents that legally bind the receiving party to adhere to a high level of data privacy and data protection. As well as encryption and several algorithms such as Blowfish, Triple DES and RSA encryption.

We protect your data using state of the art technical, and physical safeguards and operate a firm system of policies, confidentiality agreements, digital safeguards and procedures to ensure the highest level of administrative protection.

In more detail to access our database the user must be authorised, is challenged through a two-way authentication system and use an encrypted VPN. Also, the removal of Personal Data from our location is forbidden and made by using a complex encryption system very difficult. We use cutting edge antivirus and anti-malware software and up-to-date firewall protection. Moreover, authorised personnel must have a legitimate need to know interest such as being your point of contact or service your user account.

The data we collect from you may be stored, with appropriate technical and organisational security measures applied to it, on in-house servers in the United Kingdom. In all cases, we follow generally accepted standards and security measures to protect the personal data submitted to us, both during transmission and once we receive it.

To exercise any of your rights, or if you have any questions or complaints about our use of your Personal Data and this policy, please email us using info@xtremesecurity.eu



Xtreme Security GmbH Am Haidebruch 1b, 81375 München +4915778648351 info@xtremesecurity.eu www.xtremesecurity.eu

Changes

This Privacy Notice and our commitment to protecting the privacy of your personal data can result in changes to this Privacy Notice. Please regularly review this Privacy Notice to keep up to date with any changes.

Cookie Policy

This site uses cookies – small text files that are placed on your machine to help the site provide a better user experience. In general, cookies are used to retain user preferences, store information for things like shopping baskets, and provide anonymised tracking data to third party applications like Google Analytics. As a rule, cookies will make your browsing experience better. However, you may prefer to disable cookies on this site and on others. The most effective way to do this is to disable cookies in your browser. We suggest consulting the Help section of your browser or taking a look at the About Cookies website which offers guidance for all modern browsers